

Services for Christmas 2019

Mainstream's normal business hours will continue throughout the festive season (except for Statutory Holidays).

Automatic or Daily Pick-Ups

Automatic pick-ups will be suspended from midday of Tuesday 24 December until Monday 6 January 2020 due to the large number of customers who will be closed during this period. If you have a requirement for an afternoon collection on the 24th of December, please let your account manager know so we can put this in place for you.

If you are open and dispatching goods between 27 December and 6 January, we would appreciate it if you would phone your Mainstream branch by midday with your daily collection requirements. Our branch contact details are available on the Mainstream Website [Mainstream Branches](#).

Please note that we will operate a reduced fleet during the short holiday weeks so your pick-up times may be earlier than normal. Your normal daily pickup schedule will resume on 6 January 2020.

Last Line-haul Before Christmas

Inter-Island:

The last departure for deliveries to be achieved to the main inter-island cities (excluding onforwardings) before Christmas will be Friday 20 December on the basis that your customers are open on 24 December to accept delivery. Goods sent after this will be delivered from Friday 27 December. We would kindly ask that you notify us if you have a specific requirement that differs from this timetable.

Intra-island (within an island):

The last departure for deliveries to cities within the island before Christmas will be Monday 23 December on the basis that your customers are able to accept delivery on December 24.

Items collected after these departure dates will be delivered on the next business day for main destinations within the island and 2-3 business days for main inter-island destinations between Christmas and New Year on the proviso that your customers are open to take deliveries.

Transit Times

Transit times may vary slightly over the Christmas period dependant upon demand and volume. Please feel free to confirm with us your expected delivery time frame when booking your pickup.

Please pass this information to the appropriate person/people within your operation.

The Management and Staff of Mainstream would like to take this opportunity to wish all our customers a very Merry Christmas and Happy New Year. We look forward to seeing you all in the New Year.